

Project Team Leadership

Course Overview

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This is a 2-day class

Project success depends on choosing, motivating, and leading the project team. This course focuses on improving the project manager's human resource expertise, from initial planning through project closure. Participants will apply all course principles to a work-related case study taken directly from their work environment. At course completion, students will be able to develop a human resource plan, acquire optimal team members, develop and motivate team members, and manage team members to accomplish project goals.

NOTE: This course will earn you 14 PDUs.

Who Should Attend

This course is designed for all project managers and project team leaders. This class is intended for PMP's looking to earn PDU's, or for Project Managers looking to learn more about Project Team Leadership techniques.

Course Outline

1 Project Teams Overview

- Project Human Resource Management
- Project Human Resources Management Processes
- Case Study Selection

2 Develop Human Resource Plan

- Plan Human Resource Management
- Roles and Responsibilities
- Project Organizational Chart
- Staffing Management Plan
- Resource Histogram

3 Acquire Project Team

- Acquire Project Team Overview
- Multi-Criteria Decision Analysis
- Acquire Contract Resources
- Optimize Virtual Teams
- Best Practices
- Social Identity Theory
- Virtual Teams and Social Identity Theory
- Team Building Activities for Virtual Teams
- Cultural Diversity
- Individualism and Communitarianism
- Perspectives of Time and Space
- Fate and Personal Responsibility
- Face and Saving Face
- Body Language
- Create Resource Calendars

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4 Develop Project Team

- Develop Project Team Overview
- Ground Rules
- Form, Storm, Norm, Perform, Adjour
- Team Building
- Team Building – Personality Profiles
- Collaborative, Delphi, Majority and Plurality Decision Making
- Recognition and Rewards
- Expectancy Theory
- Maslow's Hierarchy Of Needs
- Operant Conditioning
- Team Performance Assessment

5 Manage Project Team

- Manage Project Team Overview
- Performance Problems
- Challenging Stakeholders
- Stress Management
- Conflict Management and Resolution
- Views of Conflict
- Sources of Project Management Conflict
- Conflict Resolution Survey
- Conflict Resolution Techniques