Welcome to Online Live
Welcome to New Horizons Online Live!

The New Horizons Online LIVE environment combines an expert instructor, a powerful online classroom and a rich interactive lab system to provide the best online learning solution in the industry. Students access each of these components seamlessly through our online web-based learning management system (https://lms.nhcms.net).

The standard Online LIVE classroom environment is comprised of a customized instance of Adobe Connect and supports computers running Microsoft® Windows®. For more information, please visit https://na1cps.adobeconnect.com/common/help/en/support/meeting_test.htm
ENSURE MINIMUM REQUIREMENTS

Supported Operating Systems
- Windows 8
- Windows 7
- Windows Vista

Supported Browsers

Headphones / Microphone (Recommended)

Dual Monitors (Recommended)

Wired Internet Connection (Recommended)

* See Technical Requirements for further details
GETTING CONNECTED TO ONLINE LIVE

Get Started

1. Navigate to https://lms.nhcms.net
2. Username: Full Email Address
3. Default Password (case): NhTraining1
4. View your available classes by clicking the My Training button
5. Select your upcoming class by clicking on it in the class list
The Virtual Classroom Environment section confirms that you have the basic software on your system needed to run our online classroom.

If you do not have that software you will be prompted to “Install” that software.

Enter the configuration classroom to ensure you are able to connect into our online classroom successfully.

To ensure proper software configuration and test your connection performance, please connect to: http://admin.adobeconnect.com/common/help/en/support/meeting_test.htm
Your Online LIVE class may include a lab from the New Horizons Virtual Lab Environment. If so, you will need to install the appropriate software for your lab.

To install the software click on “Launch Test Lab”.

If you have never used our lab system, please take this time to become familiar with the lab environment by stepping through the test lab instructions (located on the bottom of the lab screen). When finished, check the “I have successfully launched the test lab” checkbox in the “Software Check” screen.

Your Software Check window should now have check marks (✔) by all of your online class components.
READY FOR CLASS!

- Below the Software Check area, the “Launch Class“ button will appear thirty (30) minutes prior to your class start day/time.

- NOTE: If your instructor has not already entered the class, you will be placed in the waiting room and launched into the classroom when your instructor arrives.
QUESTIONS OR PROBLEMS?

- Email: OLLhelpdesk@globalmcowl.com
- Lync: OLLHelpDesk@NHLS.com
- Phone: 1-646-695-5777
TECHNICAL REQUIREMENTS

Windows System Requirements

- Processor: 2GHz Pentium 4 or faster processor (or equivalent) for Windows Vista® and higher
- Operating system: Windows 8® (32-bit/64-bit), Windows 7® (32-bit/64-bit), Windows Vista®
- RAM: 2GB recommended for Windows Vista and higher
- Microsoft Internet Explorer 8 and higher; Mozilla Firefox; Google Chrome
- Adobe® Flash® Player 10.3+ (11.2+ recommended)

Additional Recommendations

- Headset with microphone (strongly recommended)
- Wired Internet connection (recommended)
- Dual monitors (recommended)