

# Transitioning into Leadership for an IT Manager

## Course Overview

From developing an inspiring vision and empowering members to reach it to meeting deadlines and evaluating results, in this course you will learn the skills needed to successfully transition into an IT manager role. [Download the Course Outline and Information on Post-Class Content](/Portals/0/Documents/CLD%20Outlines%20and%20Post%20Class/Transitioning%20into%20Leadership%20for%20an%20IT%20Manager.pdf).

## Who Should Attend

IT Professionals who expect to or who have recently transitioned into a management role.

## Course Objectives

- After completing this course, students will be able to:
- Make a smooth transition into management
  - Develop your authentic leadership style
  - Engage and empower staff to achieve excellence
  - Build high performing, collaborative teams
  - Apply delegation best practices
  - Attract and retain great staff

## Course Outline

### 1 Making the Transition into Leadership

Defining Success  
Developing Leadership Competencies  
Acting as Leader, Liaison, Figurehead, Monitor, Disseminator, and Spokesperson  
Allocating Resources  
Acting Entrepreneurially  
Negotiating and Handling Disturbances

### 2 Building Trust, Engagement, and Involvement

Applying SCARF  
Leading by Example with the 5 Components of Emotional Intelligence – Self-Awareness, Self-Regulation, Motivation, Empathy, and Social Skill  
Engaging, Involving, and Motivating Others  
The 4 Disciplines of Motivation – Behavioral, Cognitive, Psychodynamic, and Humanistic  
Working with Differing Personality Styles  
Developing Your Leadership Psychological Toolkit  
Discovering and Meeting Stakeholder Expectations

This is a 3-day class

## Upcoming Dates

Date	Time	Where
11/25/2019	9:00AM - 5:00PM	Online LIVE
12/09/2019	9:00AM - 5:00PM	Online LIVE
01/13/2020	9:00AM - 5:00PM	Online LIVE
02/17/2020	9:00AM - 5:00PM	Online LIVE
03/25/2020	9:00AM - 5:00PM	Online LIVE
04/27/2020	9:00AM - 5:00PM	Online LIVE
05/27/2020	9:00AM - 5:00PM	Online LIVE

[View All Course Dates & Register Today](#)

# Transitioning into Leadership for an IT Manager

## 3 Attracting and Keeping Great People

Managing Performance  
Knowing Your Staff  
Checking Assumptions  
Engaging Your Team  
Leading and Coaching for Success  
Managing Disruption

## 4 Collaboration & Teams

Creating, Facilitating, and Maintaining Teams  
Building a Team through Culture, Human to Human Relationships, Effective Communication, and Setting and Meeting Goals & Objectives  
Modern, Autonomous, Self-Organizing, and Cross-Functional Teams

## 5 Building People with Challenging Work

Willingness to Delegate  
Delegating Successfully - Preparing and Researching, Clarifying the Intent of the Task, Planning Your Delegation, Delegating Responsibility and Empowering Your Staff to Take Action, and Providing Ongoing Support and Oversight