Who Should Attend

Built for experienced IT Professionals working with Citrix Virtual Apps and Desktops. Potential students include administrators, engineers and architects responsible for the end user workspace, app and desktop images and overall health and performance of the solution.

Course Objectives

• How to configure Workspace Environment Management to improve the end user environment and virtual resource consumption
• Understand Zones in Citrix Virtual Apps and Desktops and how to account for user and desktop locations and optimal connection and registration
• How to build and manage App Layers to minimize image sprawl with Citrix Virtual Apps and Desktops

Course Outline

1 Intermediate FlexCast Management Architecture (FMA)
   FMA Services
   SQL database connectivity and security
   Multi-zone VDA registration
   Zone preference

2 Workspace Environment Management (WEM) (Extended Module)
   Introduction to WEM
   Administration
   Optimizing resource consumption on VDA hosts
   Managing the end-user experience with WEM
   Migrating existing settings and configurations to WEM
3 StoreFront Optimization and Routing
User experience optimizations
StoreFront branding
Optimal Gateway routing and Zones
Subscription Store

4 HDX and Multimedia
HDX in the network
Enlightened Data Protocol (EDT)
Multimedia delivery and redirection
Delivering Skype for Business with Citrix Virtual Apps and Desktops

5 App Layering (Full day module)
App Layering Introduction
Layering Architecture
Creating Layers
App Layering Maintenance

6 Supporting and Troubleshooting
Connections
Communications
Session Launch