

# CSF-201 Citrix Content Collaboration Enterprise Essentials

## Course Overview

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This is a 2-day class

In this two-day course, you will learn about enterprise file sharing and synchronization with Citrix Content Collaboration. You will gain the skills and understanding needed to configure and manage your Citrix Content Collaboration environment, including implementation of StorageZones and the Windows and Citrix Virtual Apps and Desktopclients. Additionally, explore your control plane and data storage options; end-user management; and client deployment on Windows physical and virtual desktops.

This course will give you an understanding of Content Collaboration administrative responsibilities and teach you how to navigate the administrative console for facilitated deployment and file sharing success. This course is designed for IT professionals with little Citrix Content Collaboration experience.

## Who Should Attend

Built for IT Professionals interested in learning how to implement Citrix Content Collaboration features using leading practices.

Potential students include Administrators, Implementers/Engineers, and Architects.

## Course Objectives

- Understand Enterprise File Synchronization, Sharing, and Citrix Content Collaboration architecture
- How to navigate the Citrix Content Collaboration administration interface and build StorageZones
- How to integrate Citrix Content Collaboration in an existing Citrix Virtual Apps and Desktops environment
- How to manage Citrix Content Collaboration users in an Active Directory environment

## Course Outline

### 1 Enterprise File Synchronization and Sharing (EFSS) Overview

Enterprise Document Sharing Use Cases  
Software as a Service (SaaS) and Cloud concepts  
EFSS Legal Basics

### 2 Architecture

Control Plane  
Data Storage Options (Azure, Amazon, Enterprise)  
Security (File Encryption, Password Policy, DLP Overview)

### 3 Administration

Folder Administration  
Advanced Preferences  
Manual User setup

### 4 StorageZones

Components data flow  
Restricted Zones Overview  
Connectors Overview (CIFS, SharePoint)



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## 5 User management

Citrix Content Collaboration User Management (UMT) Tool  
Security Assertion Markup Language (SAML) Overview  
Citrix Content Collaboration Authentication

## 6 Endpoint clients

Windows and Citrix Virtual Apps and Desktop Client  
Mobile Clients  
Outlook Plug-in

## 7 User Experience

Getting Started  
File Management  
Preference Customization

## 8 Troubleshooting and Management

Authentication and Access Issues  
Component upgrade  
Component monitoring