

Cisco Unified Intelligence Center for End Users v1.1 (CUICEU)

Course Overview

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This is a 2-day class

Cisco Unified Intelligence Center 8.0.4 is a comprehensive, end-to-end reporting solution, designed to make the task of creating and modifying reports easier on the customer and, at the same time, to present a consistent user interface and a common tool to access varied data across multiple Cisco product families.

Course Objectives

Cisco Unified Intelligence Center 8.0.4 is a comprehensive, end-to-end reporting solution, designed to make the task of creating and modifying reports easier on the customer and, at the same time, to present a consistent user interface and a common tool to access varied data across multiple Cisco product families.

Course Outline

1 Introducing Cisco Unified Intelligence Center

- Cisco Unified Intelligence Center Primary Goal
- Cisco Unified Intelligence Center Deployment Models
- High-Level Architecture
- Personalizing Reports
- Operation, Administration, Maintenance, Provisioning
- Using Cisco Unified Intelligence Center
- Working with Stock Reports
- Dashboards

2 Managing Users and Security in Cisco Unified Intelligence Center

- Security Model: Authentication
- User Security
- Predefined Cisco Unified Intelligence Center Objects
- Permissions for Objects
- Adding a User
- Adding a User Group
- Log In the New Users
- Security Use Cases
- Best Practices for User Security

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3 Running Cisco Unified Intelligence Center Reports

- Real-Time vs. Historical Reports
- Stock Reporting Templates: Unified CCE
- Review: Cisco Unified Intelligence Center Deployed with Unified CCE
- Set Up Unified CCE as a Data Source
- Run a Unified CCE Stock Report
- Available Stock Reports: Unified CVP
- Review: Cisco Unified Intelligence Center Deployed with Cisco Unified CVP
- Unified CVP Stock Report output
- What Is a Permalink?
- Report Permalinks
- Dashboard Permalinks
- How Reports Can Be Modified
- Creating a Copy of a Stock Report
- Modifying the New Report

4 Creating a New Cisco Unified Intelligence Center Report

- Knowing Your Data Source
- Reporting in a Multichannel Environment
- Creating a New Report
- Creating a Dashboard

5 Lab Outline

- Lab 2-1: Managing Users and Security in Cisco Unified Intelligence Center
- Lab 3-1: Running a Stock Report
- Lab 3-3: Creating Permalinks
- Lab 3-4: Modifying a Stock Report
- Lab 4-1: Creating a New Report